Deadline Tracker December 2023

If you are part of a pharmacy group or multiple, please liaise with your area managers/head office.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Subject | Requirement | Deadline | Action and links | Tick when  completed |
| **Pharmacy First Service** | Service Delivery | Launches 31st January 2024 | The expected launch date of the new Pharmacy First Service is 31st January 2024 subject to the appropriate digital systems being in place.   * Read the latest updates and briefings on the Community Pharmacy England Pharmacy First [webpage](https://cpe.org.uk/national-pharmacy-services/advanced-services/pharmacy-first-service/). * Download the service specification and pathways [here](https://www.england.nhs.uk/publication/community-pharmacy-advanced-service-specification-nhs-pharmacy-first-service/).   Please contact us if you require any advice or support. |  |
| **Contraception Service** | Service Delivery | From 1st December 2023 | Read the updated service specification and updates from Community Pharmacy England [here](https://cpe.org.uk/our-news/pharmacy-contraception-service-updated-service-spec-and-pgds-published/).  Please contact us if you require and advice or support. |  |
| **Hypertension Case Finding Service** | Service Delivery | From 1st December 2023 | Read the updated service specification and updates from Community Pharmacy England [here](https://cpe.org.uk/our-news/hypertension-case-finding-service-updated-service-spec-published-2/).  Please contact us if you require and advice or support. |  |
| **Christmas Rota / Opening Times** | Contractual | Act now | Details of the pharmacies directed to open across Cheshire & Mersey can be downloaded from the Community Pharmacy Halton, St Helens & Knowsley website once they are made available.  Look out for further information in our newsletter. |  |
| **Pharmacy Profile Update** | Contractual | 31st December 2023 | Ensure your Directory of Services and NHS website profiles are up to date by updating your [NHS Profile Manager](https://organisation.nhswebsite.nhs.uk/) once each quarter.  The deadline for this quarter is 31st December 2023, however we recommend that the update is completed ahead of the Christmas break. |  |
| **Workforce Survey 2023** | Contractual | 17th December 2023 | The 2023 Community Pharmacy Workforce Survey is now open, all pharmacy owners will need to submit data to support workforce planning for the sector.  Find out more on the CPE website [here](https://cpe.org.uk/quality-and-regulations/annual-workforce-survey/). |  |
| **Pharmacy Quality Scheme: Gateway Criteria** | Pharmacy Income | See linked date summary | You must have delivered a minimum of 15 NMS between 1st April 2023 and 31st December 2023 and have claimed for them by 5th January 2024 to meet the gateway criteria. |  |
| **Pharmacy Quality Scheme: Supporting Information** | Pharmacy Income | See linked date summary | Full PQS details are available on the [NHSBSA website](https://www.england.nhs.uk/wp-content/uploads/2021/09/PRN00176-pharmacy-quality-scheme-guidance-23-24-v2.pdf)   * Access the VirtualOutcomes PQS briefing [here](https://mcusercontent.com/50ebb27dcd09a53230a28d990/files/540d1b44-2f33-6161-510d-042b4064e198/PQS_2023_24.pdf) * Download a summary of important dates [here](https://halton-st-helens-knowsley.communitypharmacy.org.uk/wp-content/uploads/sites/45/2023/09/PQS-Important-Dates.pdf) |  |
| **CPAF full survey deadline extended** | Contractual | December 17th 2023 | The deadline to complete the full CPAF survey has been extended to midnight on 17th December. If you are required to complete the full CPAF survey, you will be notified by the NHSBSA and will have the until the closing day to complete on MYS. |  |

**Regular Tasks**

The following tasks need to be completed on a daily / monthly basis:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Subject | Requirement | Deadline | Action and links | Tick when  completed |
| **PharmOutcomes** | Act now | Ongoing | Check PharmOutcomes a minimum of three time a day for referrals for the following services:   * The Community Pharmacy Consultation Service (GP and 111 pathways) * The Discharge Medicines Service * The Hypertension Case Finding * The Smoking Cessation service |  |
| **NHS Mail** | Pharmacy IT | Access regularly | Ensure you access your personal NHS.net email regularly (at least once every 30days) to avoid your account being deleted. Further information is available [here](https://psnc.org.uk/our-news/nhsmail-changes-keeping-your-account-active/). |  |
| **Local Services** | Pharmacy income | By the 5th | Please claim all your locally commissioned services by the 5th of the month. |  |
| **VirtualOutcomes** | Workforce training | Ongoing | A new module will be released every month. Access [here.](https://www.virtualoutcomes.co.uk/pharmacy-training/) |  |
| **LPC Mailing List** | Pharmacy Mailing List | Ongoing | Encourage your locums to join the LPC mailing list to ensure they are up to date with the rapidly changing pharmacy environment. |  |

**If you require support:**

**Community Pharmacy Halton, St Helens & Knowsley**

Louise Gatley (Chief Officer – Job Share) [louise@hshk-lpc.org.uk](mailto:louise@hshk-lpc.org.uk) Tel: 07515 285178

Helen Murphy (Chief Officer – Job Share) [helen@hshk-lpc.org.uk](mailto:helen@hshk-lpc.org.uk) Tel: 07562 422909

Joe Clarke (Business Support Officer) [joe@hshk-lpc.org.uk](mailto:joe@hshk-lpc.org.uk) Tel: 07958 774715

David Barker (Engagement Officer) [david@hshk-lpc.org.uk](mailto:david@hshk-lpc.org.uk) Tel: 07591 207923

**Community Pharmacy Liverpool**

David Barker (Engagement Officer) [david@liverpool-lpc.org.uk](mailto:david@liverpool-lpc.org.uk) Tel: 07591 207923

**Community Pharmacy Sefton**

Dr Lisa Manning (Chief Officer) [lisa@sefton-lpc.org.uk](mailto:lisa@sefton-lpc.org.uk) Tel: 07912 043872  
Sara Davies (Service & Engagement Support Officer) [sara@sefton-lpc.org.uk](mailto:sara@sefton-lpc.org.uk) Tel: 07703 689998

Disclaimer: This guidance has been produced after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.